

## Performance Report

Date: 25 January 2024

Report of: Director of Communities, Housing & Environment

Report to: Environment, Housing and Communities Scrutiny Board

Will the decision be open for call in? Yes No

Does the report contain confidential or exempt information? Yes No

### **What is this report about?**

#### **Including how it contributes to the city and council's ambitions**

- The Best City Ambition was adopted by Full Council in February 2022. It sets out the outcomes we want to see for the city, recognising these cannot be achieved by the council alone and that everyone has a part to play – the council, city partners across sectors, citizens, communities, and Government too.
- As part of our new Communities, Housing & Environment Directorate Vision, each Chief Officer has identified high level key performance indicators which highlight the vital roles that our services play in contributing towards the delivery of our best city ambitions. Please see in Appendix 1 our Directorate Vision, included in which is a list of these indicators.
- This report consists of the latest 2023/24 position and associated commentary for these indicators. The information is broken down by each Best City Ambition pillar: Health & Wellbeing; Inclusive Growth and Zero Carbon.
- In previous, and future months more in-depth updates are reported to this Scrutiny Board on breakthrough priorities, service/partnership activity etc. These reports provide more context on the work being done and planned across the city and how these activities contribute towards delivering our Best City Ambitions.
- Included within our Directorate Vision is a list of all priority areas of work, along with information on how we maximise the potential of our people to effectively deliver efficient and responsive services and lead strategic programmes to help ensure that our city runs smoothly.
- Included as part of this report is an update on the new statutory Housing Tenant Satisfaction Measures. This information was requested when performance was last discussed by the Scrutiny Board in June 2023.

### **Recommendations**

- a) Members are recommended to note the latest performance information contained in this report and the issues which have been highlighted and consider if they wish to undertake further scrutiny work to support improvement over the coming year in any of these areas.

### **Why is the proposal being put forward?**

- 1 That members can consider the latest performance information contained in the Appendix 2 to this report and the issues which have been highlighted and consider if they wish to undertake further scrutiny work to support improvement over the coming year in any of these areas.

### What impact will this proposal have?

**Wards Affected:**

Have ward members been consulted?      Yes      No

- 2 The performance information contained in this report and the issues which have been highlighted are provided for the Board's information.
- 3 This is an information report and not a decision, so it is not necessary to conduct an equality impact assessment. However, some of the data provided will link to wider issues of equality and diversity, and cohesion and integration, and there may be occasions when Scrutiny Board members will want to look more closely at these issues and may request further information to inform their investigations.

### What consultation and engagement has taken place?

- 4 This is an information report and as such does not need to be consulted on with the public. However, all performance information is published on the council's website and is available to the public.

### What are the resource implications?

- 5 There are no specific resource implications from this report, although some performance indicators relate to financial and other value for money aspects.

### What are the legal implications?

- 6 All performance information is publicly available and is published on the council website. This report is an information update providing Scrutiny with a summary of performance for areas within its remit and as such is not subject to call in.

### What are the key risks and how are they being managed?

- 7 There is a comprehensive risk management process in the council to monitor and manage key risks. The council's most significant risks are available and can be accessed via the council's website.

### Does this proposal support the council's 3 Key Pillars?

Inclusive Growth       Health and Wellbeing       Zero Carbon

- 8 This report supports the 3 pillars by demonstrating what action is being taken to affect performance (where relevant) and to allow the board to challenge the same and consider whether any further focus should be given to any particular area in supporting these pillars.

### Options, timescales and measuring success

- a) What other options were considered?

9 N/A

**b) How will success be measured?**

10 N/A

**c) What is the timetable for implementation?**

11 N/A

## **Appendices**

12 The following appendices are attached to this report:

- Appendix 1 - Directorate Vision
- Appendix 2 - Delivering our Best City Ambition – Our Directorate KPIs
- Appendix 3 - Housing Tenant Satisfaction Measures survey analysis
- Appendix 4 - Treatment of Household Waste Collected

## **Background papers**

13 Leeds Best City Ambition